



**Credentials:**  
 Microsoft Certified Partner  
 Microsoft Certified Professional  
 Microsoft Midmarket Solutions Provider



## Microsoft Office 365 Delegated Admin Program

If you have already subscribed to Office 365, Applied Technologies can come alongside your team to enhance the level of service you provide to your users. As a delegated administrator, our team will perform most of the administration tasks for your O365 subscription. Our experienced Microsoft engineers can perform simple to complex tasks within the O365 Admin console. **Our Delegated Administration Program offers 3 Tiers of services to suit your needs.**

	Tier 1	Tier 2	Tier 3
Service Delivery Manager	●	●	●
General Admin - Adding users, adding groups, passwords, etc.	●	●	●
Complete weekly Best Practices for Tenant Administration	●	●	●
Microsoft Release Management (informed of impacting changes)	●	●	●
Activity, usage, security reports & QBR	●	●	●
Implement recommended Microsoft best practices		●	●
Branding your Office 365 Tenant (login screen, help desk info)		●	●
Exchange security and tuning		●	●
Secure Score Remediation for Standard Controls		●	●
Up to 3 customized policies/settings		●	●
Network tuning guidance for each workload			●
Enable tenant wide auditing - for users and admins			●
Secure Score Remediation for Advanced Controls			●
Data Loss and Prevention policies			●
In Tune - MDM or MAM policies			●

Applied Technologies O365 Delegated Administration Program enables you to leverage our experienced team as an extension of your internal IT team.

Contact us to discuss the right Office 365 plan for your business.